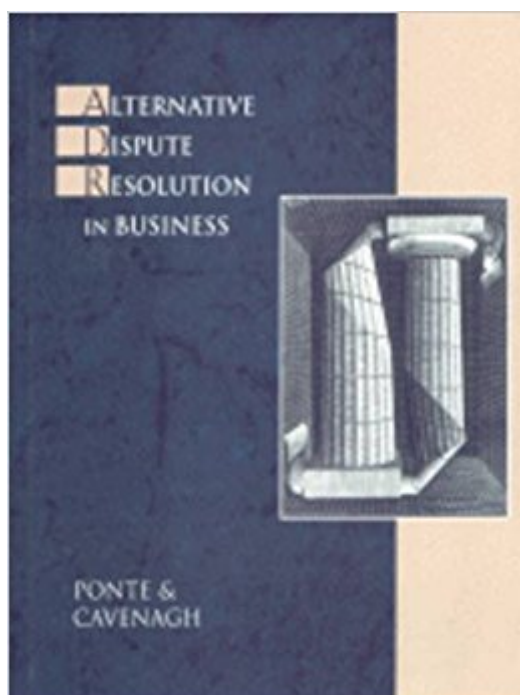


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ALTERNATIVE DISPUTE RESOLUTION IN BUSINESS provides an overview of innovative ADR methods that have been implemented to deal with domestic and international business disputes. This text takes a managerial approach that provides information on various aspects of ADR - such as negotiation, mediation, arbitration - to help managers make educated decisions when faced with choices of trial or ADR.

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Thomas D. Cavenagh, JD is Associate Professor of Business Law and Conflict Resolution at North Central College in Naperville, Illinois. He teaches courses in law, ethics and conflict resolution. In addition, he is the founder of and directs the North Central College Dispute Resolution Center. He graduated from Trinity College with a B.A. in philosophy, magna cum laude. Cavenagh's J.D. is from DePaul University College of Law. He is the co-author of the book ALTERNATIVE DISPUTE RESOLUTION FOR BUSINESS by West Publishing Company and has been widely published in a variety of professional journals including Mediation Quarterly. Thomas D. Cavenagh is the recipient of the North Central College Dissenger Prize for Faculty Scholarship and the North Central College Clarence F. Dissenger Distinguished Teaching and Service Award. He was named to the Illinois Leading Attorneys List in 1996.

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